

Equality and Diversity Statement



At SBC Training we aim to build the belief in both our learners and our staff that their educational and social aspirations can be broadened and that they can achieve their fullest potential to live in and contribute to an economically progressive and socially diverse community.

We support this aim by demonstrating our firm belief in equality and diversity by:

- Recruiting learners and staff from all sectors of society, being prepared and able to offer individual and personalised support and guidance
- We support our expressed beliefs in equality by developing a culture of trust and mutual support between staff and learners by using fair, clear and non-discriminatory language; our learner materials are engaging, relevant and modified to meet individual learner needs, and our educational programmes are inclusive
- We work alongside providers and employers who share our beliefs and values about Equality and Diversity; we continually monitor provision and challenge any reported or observed incidents of unfair treatment to resolve situations and protect both learners and staff
- We learn from our learners, seeking feedback and promoting a learning forum where learners and representatives can express their opinions and contribute to the continued development of SBC
- At SBC Training we believe that everyone is equal and different and has a right to experience the best possible provision; we continue to monitor our learners' satisfaction to inform our future plans for the provision of an excellent service to our stakeholders
- We support our learners to succeed in developing skills and knowledge that are valued in the workplace; we strive to achieve the recognition of the value of vocational qualifications
- This policy is reviewed yearly and when changes in law and Acts of Parliament make it necessary for us to update and improve our knowledge and the way we work

Rhian Chadwick (Quality Manager)

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