

Essential Management Skills

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An introduction to leading a team

Have you got a great team member who you want to develop into the next team leader?

SBC Training has many years experience of supporting businesses by providing high performing team members with the essential tools to help them step up into a leadership role

Level 2 Certificate in Team Leading Principles

This course covers:

- **Planning and setting objectives**
- **Effective Communication**
- **Delegation**
- **Developing an appropriate leadership style**
- **Motivating a team**
- **Conflict resolution**

Phone 01743 454810 or 01691 898706
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The Essential Manager Programme



Course Outline

We ensure that you receive support appropriate to your needs.

Our blended training model provides your team with a mix of:

- Classroom or online training (3 - 4 days)
- Time to learn that fits around a full-time work role
- High quality supporting learner materials
- Digital certification upon completion.

Progression

Following successful completion of this course. You can continue to develop your teams by accessing the next steps in the **Essential Manager Series**

Talk to us about our First Line Manager (Level 3) and our Senior Manager (Level 5) course programme.

Why Choose SBC Training?

- Training tailored to the needs of your business sector
- Small group training for maximum support
- Accredited qualifications or bespoke learning arrangements
- Ongoing support from a dedicated tutor

We measure our success through helping you to meet your goals.

Get in Touch Today!

Find out how we can help you train and upskill the next generation of team leaders. This course could be **FULLY FUNDED**. Contact our business team to discuss your options.

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